A New Interest Indicator Based on Researcher Behavior in the Web of Science

ASIS&T SIG/MET Metrics 2015 Workshop, November 7, 2015

James Pringle¹, Nikolai Nefedov², Eftim Pop-Lazarov²

¹Thomson Reuters, 1500 Spring Garden Street, Philadelphia, PA, 19130, USA.

²Thomson Reuters, Neuhofstrasse 1, Baar, 6340, Switzerland.





- Researchers seek new indicators to complement citations.
 - Earlier, before citations accumulate
 - Broader, in fields where citations are sparse
 - Different, to complement citations by showing other forms of influence
- Altmetrics have emerged to meet this need
 - Downloads and views from publisher sites
 - Social media mentions
- Questions for altmetrics remain
 - Standardization and provenance
 - Relationship to reading and citation
 - Challenges of gaming and automated traffic

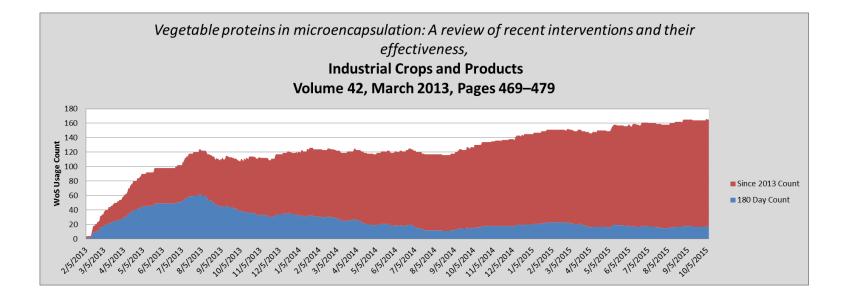


WoS Usage Counts: Designed for article discovery. Potentially a standard article indicator across disciplines, years, collections, and document types

- Counts of actions that indicate user interest in an item on the WoS platform.
 - Click through from metadata records to full-text
 - Exports to bibliographic management tools or in formats for later import.
- Not Counted
 - Batch operations indicating analysis of large data sets
 - API usage
 - Usage generated by "bots" or other automated behaviors
- Scope
 - Formal counting began February 1, 2013
 - Usage can accrue to all years and across all collections in WoS



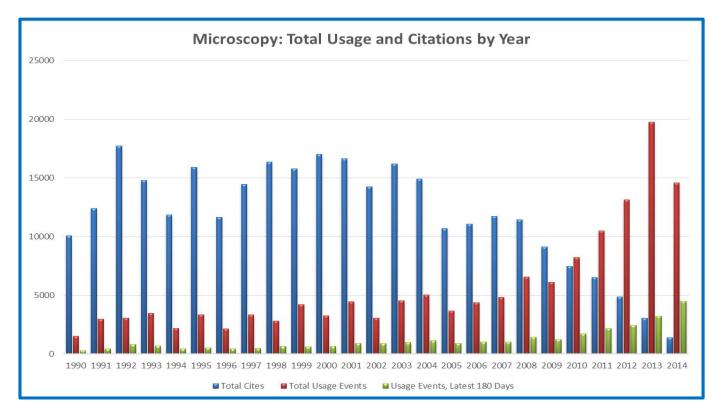
What does it look like at the article level?



- 2013-2014: 80% of articles had at least one interest event.
- Usage builds quickly, then declines in a long tail.



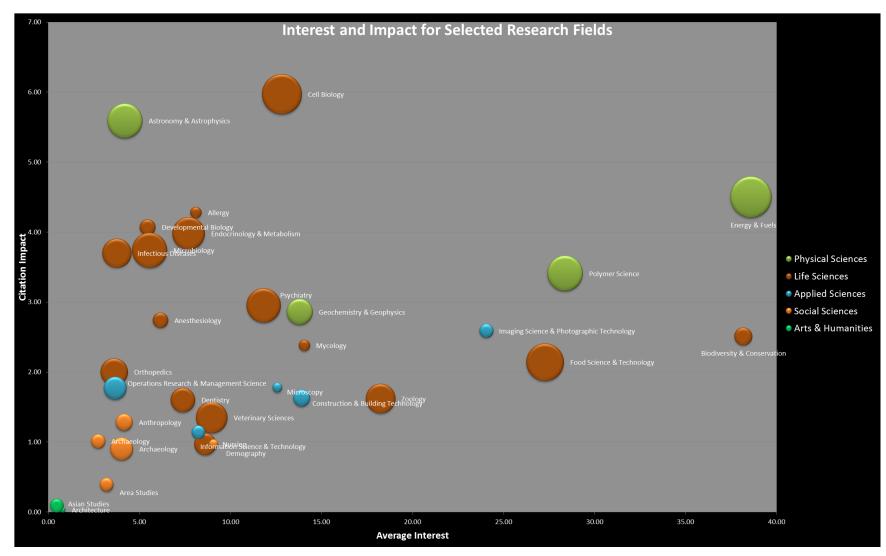
Any Item in Web of Science May Hold Interest



- Interest events—higher velocity than citations
- "Half Life" of article interest (Microscopy Example) ≈ 7 years



Disciplinary Variances Between Interest and Impact



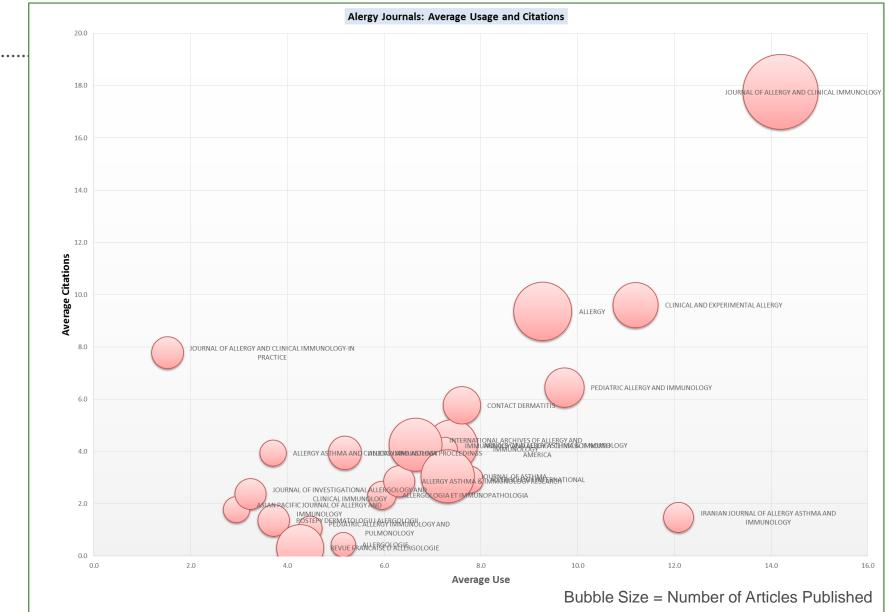


Are Interest and Citation Impact Related?

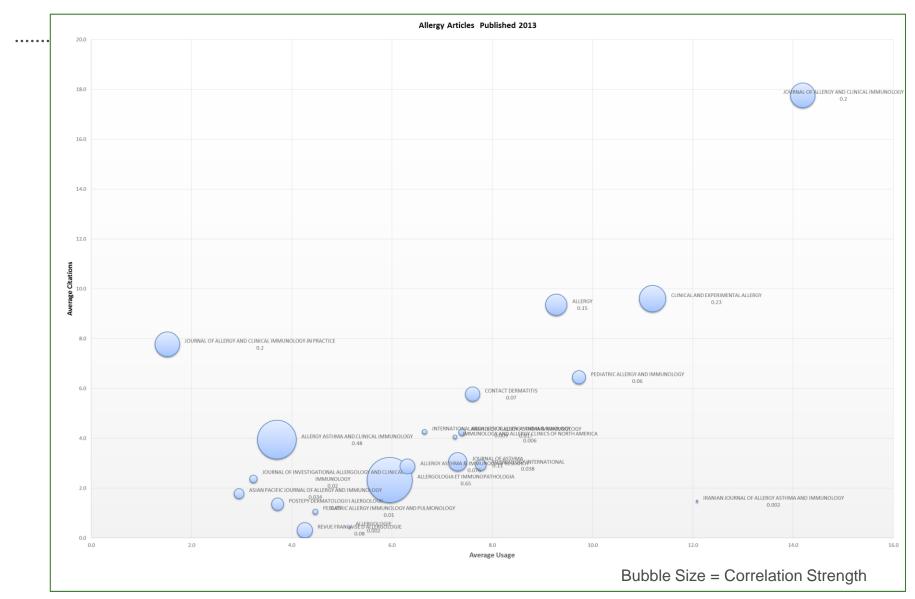
- Discipline level—moderate correlation
 - Examples: Mycology (r = .40) Microscopy (r = .37) and Allergy (r = .47)
 - Behavior resembles online reference managers more than social media.
- Prestige journals-strong correlation
 - Nature (r = .73); Science (r = .69)
 - Temporal dimension/causality not yet clear.
- Large variations at journal level within disciplines
 - No clear pattern
 - Journal characteristics (e.g. audience, brand, editorial policy) important focus for future investigation.



Journal Level Variations: Allergy Example



Journal Level Variations: Allergy Example





Very Preliminary Conclusions

- A new, consistent and standardized way to explore articles, journals, and fields.
- Adds breadth, temporal depth, and currency
- Appears more similar to online reference managers than social media, but broader in scope
- Reveals understandable patterns among fields and prestige journals, but many unexpected twists.
 - Journals—audience and editorial practice?
 - Fields—differences in researcher "journey" and its outcomes?



References

- Bollen, J., Rodriguez, M. A., & Van de Sompel, H. (2007). *MESUR: usage-based metrics of scholarly impact*. Proceedings of the 7th ACM/IEE Joint Conference on Digital Libraries, Vancouver, Canada.
- Bollen, J., & van de Sompel, H. (2008). Usage Impact Factor: The effects of sample characteristics on usage-based impact metrics. *Journal of the American Society for Information Science and Technology*, *59*(1), 136-149. doi:10.1002/asi.20746

Bornmann, L. (2015). Alternative metrics in scientometrics: a meta-analysis of research into three altmetrics. *Scientometrics*, 103(3), 1123-1144. doi:10.1007/s11192-015-1565-y

- Bornmann, L. (2015). Usefulness of altmetrics for measuring the broader impact of research: A case study using data from PLOS and F1000Prime. *Aslib Journal of Information Management, 67*(3), 305-319. doi:10.1108/AJIM-09-2014-0115
- Chamberlain, S. (2013). Consuming Article-Level Metrics: Observations and Lessons. *Information Standards Quarterly*, 25(2), 4-13.
- Emilio Ferrara, O. V., Clayton Davis, Filippo Menczer, Alessandro Flammini. (2015). The Rise of Social Bots. *eprint arXiv: 1407.522*.
- Haustein, S., Bowman, T. D., Holmberg, K., Tsou, A., Sugimoto, C. R., & Larivière, V. (2014).
 Tweets as impact indicators: Examining the implications of automated bot accounts on Twitter. *eprint arXiv:1410.4139*. Retrieved from arXiv preprint website:
- Kurtz, M. J., & Bollen, J. (2010). Usage Bibliometrics. *Annual Review of Information Science and Technology*, 44, 3-64.
- Nicholas, D. (2014). Log Usage Analysis: What it Discloses about Use, Information Seeking and Trustworthiness. International Journal of Knowledge Content Development & Technology, 4(1), 23-37. doi:10.5865/ijkct.2014.4.1.023
- Nicholas, D., Clark, D., Rowlands, I., & Jamali, H. R. (2009). Online use and information seeking behaviour: institutional and subject comparisons of UK researchers. *Journal of Information Science*, *35*(6), 660-676. doi:10.1177/0165551509338341
- Shepherd, P. T. (2007, September 10, 2007). Final Report on the Investigation into the Feasibility of Developing and Implementing Journal Usage Factors. Retrieved from <u>http://www.uksg.org/usagefactors/final</u>

